

“Sage Accpac has empowered our organisation with timely access to critical information in a business solution that is affordable and end user friendly. MicroChannel has supported us every step of the way through conception, implementation and service.”

**Adam Lole, Senior Manager – Finance,  
Challenge Disability Services.**

## Challenge Disability Services

Challenge Disability Services is a non profit organisation with over 200 staff providing support services for people with disabilities. Challenge was established in 1958 and it has since grown to be one of the largest intellectual disability support services outside metropolitan areas in Australia.

### Challenges

- To comply with and exceed all standards required under State and Federal Disability Services Acts.
- To consolidate more than 18 remote sites into one completely integrated and expandable business system.
- To have one solution provider to integrate and support all business and IT systems across all parts of the organisation.

### Solution

- Sage Accpac ERP with General Ledger, Accounts Receivable, Accounts Payable, Inventory Control, Order Entry, Purchase Orders, Point of Sale and Fixed Assets.

### Achievements

- Improved business management efficiency through simple, flexible applications and reporting functionalities.
- Clear visibility of complex accounting procedures.
- Greater reporting on deliverables for each community based program.
- Scaleable and adaptable system which gives management optimal control.
- Flexible deployment with multiple sites accessing one easy to use centralised system.
- One point of contact for all business software and IT needs.

## At a Glance:

**Key Challenge:** To comply with State and Federal Disability Services Acts whilst consolidating eighteen remote sites into one completely integrated and expandable business system.

**Key Achievement:** Improved business efficiency with simple, flexible applications and reporting functionalities with one point of contact for all business software and IT needs.

**Industry:** Disability Services

**Solution:** Sage Accpac ERP

**Solution Provider:** MicroChannel

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