



Client Case Study

“MicroChannel has provided us with a system that expands as our business expands, therefore we have invested not only in where we are at the present but in our businesses future.”

Jenni Draper,
Financial Controller,
The Prince of Wales.

Prince of Wales

The Prince of Wales is an iconic Melbourne complex located in St Kilda. The complex consists of a boutique hotel, two bars, a band room, a restaurant, a wine store, a bakery/café, and more - all of which operate as separate companies. The Prince of Wales is innovative, creative and elegant attracting national and international guests with its range of services.

Challenges

- To consolidate 16 separate subsystems run by individual Prince of Wales companies into a completely integrated and expandable system.
- The existing system could not cope with the growing demands of the business and was beginning to show signs of being overwhelmed.
- The company needed a full warehouse management system that integrated seamlessly to their financial and accounting system.

Solution

- Sage Accpac ERP with General Ledger, Accounts Receivable, Accounts Payable, Inventory Control, Order Entry, Purchase Orders and a Warehouse Management System.

Achievements

- Complete data integration across the companies.
- Clear display of individual companies as well as the overall company position.
- A scaleable and adaptable system which expands and grows as their company does.
- A fully integrated financial and warehouse management system across the front and back office functions.

At a Glance:

Key Challenge: To consolidate 16 separate subsystems run by individual Prince of Wales companies into one integrated and expandable system that included warehouse management.

Key Achievement: The Prince of Wales has achieved complete data integration across the companies with a scaleable and adaptable system that incorporates warehouse management.

Industry: Hospitality

Solution: Sage Accpac ERP

Solution Provider: MicroChannel

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